

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for the City of Hartford

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During August 1, 2025, to August 31, 2025, we did not complete all monitoring for total trihalomethanes (TTHM) and haloacetic acids (HAA5) and therefore cannot be sure of the quality of our drinking water during that time. However, this violation **does not** pose a threat to your supply's water.

What should I do? There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time. Even though this is not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for these contaminants, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date we will collect follow-up samples.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	Date additional samples will be taken
TTHM	1 sample per year	0	08/01/2025 to 08/31/2025	08/01/2026 to 08/31/2026
HAA5 ¹	1 sample per year	0	08/01/2025 to 08/31/2025	08/01/2026 to 08/31/2026

What happened? What is being done? We sampled TTHM and HAA5 on August 11, 2025, but we sampled from the incorrect sample collection address; therefore, the samples were not accepted for compliance monitoring. We will collect the required follow-up samples during August 2026. Our staff is making every effort to ensure this does not happen again.

For more information, please contact Quentin Clark at qclark@certified-ops.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Hartford.
