

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for the City of Hartford

We are required to monitor your drinking water for specific analytes on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the October 12 – October 25, 2025 monitoring period, we did not monitor for water quality parameters (WQP¹) and therefore cannot be sure of the quality of our drinking water during that time.

What should I do? There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time. Even though this is not an emergency, as our customers you have a right to know what happened and what we did to correct the situation.

The table below lists the analytes we did not properly test for, how often we are supposed to sample for this analyte, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date we will collect follow-up samples.

Analytes	Required sampling frequency	Number of samples taken	When all samples should have been taken between	Date samples were taken by
WQP ¹ chloride and sulfate	1 sample/every two weeks	0	October 12 to October 25, 2025	October 28, 2025

What happened? What is being done? While samples were collected and analyzed according to the regulatory standards, a clerical error was made on the reporting documents regarding the date the samples were collected which rendered the sample results as unacceptable, resulting in the monitoring violation. Monitoring of Water Quality Parameters (WQPs) is an essential part of a corrosion control treatment program and is used to evaluate the potential aggressiveness of water on plumbing and fixtures. Sampling of WQPs is required to safeguard public health. We will continue to work with the Michigan Department of Environment, Great Lakes, and Energy to resolve this issue as quickly as possible.

For more information, please contact: Quentin Clark, Operator in Charge, via Email: qclark@certified-ops.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: The City of Hartford PWSID: MI0003070

¹ WQP are a group of analytes that are indicators of corrosivity. They can include pH, alkalinity, calcium, conductivity, temperature, sulfate, chloride, and orthophosphate.